

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless 249832

CERTIFICATED COMPANY INFORMATION

Embarq Communications, Inc.	
Company Name	FEIN/SSN
CenturyLink Communications	(318) 388-9000
Dbaf/ka	Telephone #
100 CenturyLink Drive	
Mailing Address	
Monroe, LA 71203	
City, State, Zip Code	
Same	
Business Location	
	Ouachita
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent:	The Corporation Trust Company
Mailing Address:	1209 Orange Street
City, State, Zip Code:	Wilmington, Delaware 19801

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A.	Durand Standard 100 Ryon Avenue Hinesville, GA 31310		
	General Manager (Include address if different than above.)		
	(912) 408-2106	/ (912) 368-6644	/ durand.standard@centurylink.com
	Telephone Number	Facsimile Number	E-mail Address
B.	Felisa Bullock 720 Western Blvd., Tarboro, NC 27886		
	Customer Relations /Complaints Representative (Include address if different than above.)		
	(252) 641-3121	/ (877) 800-2737	/ Execservices@centurylink.com
	Telephone Number	Facsimile Number	E-mail Address
C1.	same as "B"		
	Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)		
	/	/	
	Telephone Number	Facsimile Number	E-mail Address
C2.	1-800-366-8201		
	Customer Contact (Toll Free Number)		
D.	Tim Walden 100 CenturyLink Drive Monroe, LA 71203		
	Engineering Operations (Include address if different than above.)		
	(318) 362-1284	/ (318) 362-1299	/ tim.walden@centurylink.com
	Telephone Number	Facsimile Number	E-mail Address
E.	same as "D"		
	Test and Repair (Include address if different than above.)		
	/	/	
	Telephone Number	Facsimile Number	E-mail Address

RECEIVED
 MAR 28 2014
 PSC SC
 MAIL ROOMS

F. same as "A"
Emergencies (During non-office hours)

Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Zel Gilbert 1122 Lady St., Suite 1050 Columbia, SC 29201
Regulatory Officer (Include address if different than above.)

(803) 252-4505 / (803) 252-6751 / zel.gilbert@centurylink.com
Telephone Number Facsimile Number E-mail Address

H. Jane Wyatt
Dual Party Mailings (Name)

100 CenturyLink Drive Monroe, LA 71203
Mailing Address

(318) 330-6326 / (318) 388-9093 / jane.wyatt@centurylink.com
Telephone Number Facsimile Number E-mail Address

I. Donnie Aultman
Interim LEC Fund Mailings (Name)

100 CenturyLink Drive Monroe, LA 71203
Mailing Address

(318) 388-9497 / (318) 388-9072 / donnie.aultman@centurylink.com
Telephone Number Facsimile Number E-mail Address

J. same as "I"
Universal Service Fund Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

K. Lisa Grantham
Gross Receipts Mailings (Name)

100 CenturyLink Drive Monroe, LA 71203
Mailing Address

(318) 388-9696 / (318) 388-9072 / lisa.grantham@centurylink.com
Telephone Number Facsimile Number E-mail Address

L. Heather Jones
Lifeline Mailings (Name)

100 CenturyLink Drive Monroe, LA 71203
Mailing Address

(318) 330-6442 / (318) 362-1649 / heather.jones@centurylink.com
Telephone Number Facsimile Number E-mail Address

William Stacy Odom
This form was completed by (print name)

Senior Analyst
Title

William S. Odom
Signature

3/20/2014
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC/ORS 08)